

An inside look at staff burden and support during the first year of the COVID-19 pandemic in Saskatchewan

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In this study of Saskatchewan healthcare employee experiences of the pandemic, we repeated a survey 3 times between October 2020 and May 2021.

About 500 employees from acute care, long-term care, and rural integrated care sites participated.

They represented a wide range of perspectives including recreation, spiritual care, nursing, care assistance, food services, management, & laboratory specialists.

In this poster, we share a few key results. We're also working with other researchers to share staff experiences. You can learn more at <https://appliedinterprofessionalresearch.com/we-hear-you/>

#WE HEAR YOU

Teamwork

77%

agreed or strongly agreed "I am confident in the ability of their team."

80%

agreed "when a lot of work needs to be done quickly, we work together as a team to get the work done."

Employee wellbeing

92%

said they experienced satisfaction from helping people.

25%

reported using mental health supports as of May 2021.

Communication

34%

Agreed that "There is an open and constructive culture such that criticism can be easily expressed"

Organizational support

47%

agreed that "the organization fails to appreciate any extra effort from me." (Spring 2021)

59%

said they felt that their organization values their contributions to its well-being (Spring 2021).



Stable: High level of compassion satisfaction and concern about staffing ratios and patient safety

Worsened over time: Intention to use and actual use of mental health services increased; Sense of organizational support weakened

Better over time: Sense of teamwork; trust in team competencies



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